Privacy Policy for Jonathan Crow KC

Introduction

1. I take your privacy very seriously and I am committed to protecting your personal data. I recognise the importance of being clear about how I intend to use your personal data. This Privacy Policy describes the information I collect about you, how it is used and shared, and your rights regarding it.

Data controller

2. I am registered with the Information Commissioner's Office (ICO) as a Data Controller for the personal data that I hold and process as a barrister / arbitrator / part-time judge. My registered address is 4 Stone Buildings, Lincoln's Inn, London WC2A 3XT, and my registration number is Z4616941.

Data collection

- 3. All personal data collected about you will be recorded, used and protected by me in accordance with applicable data protection legislation. The purpose of processing your personal data is:
 - a) to enable me to provide legal services, advice and representation
 - b) to enable me to act as an arbitrator or part-time judge
 - c) for conflict checks
 - d) to assist in training pupils and mini-pupils
 - e) to investigate and address your concerns
 - f) to investigate or address any complaints, fee disputes or legal proceedings relating to your use of my services, or as otherwise allowed by applicable law
 - g) to comply with regulatory and legal obligations
 - h) for keeping anti-money laundering records
 - i) for exercising a right to a lien
 - j) for record keeping and administrative purposes.
- 4. Where we have a contractual agreement that provides that personal data must be provided, you are obliged to provide the personal data and failure to do so will result in me being unable to provide legal services, advice or representation and/or act as an arbitrator or part-time judge.
- 5. I may receive personal data about you from a number of third party sources, including from clients, solicitors, counsel, a court or tribunal, witnesses or from publicly available sources. Where I receive your personal data from third parties I shall process your personal data in accordance with this Privacy Policy.

Lawful basis for processing

- 6. The Lawful Basis upon which your personal data will be processed will include one or more of the following:
 - a) your consent where freely given

- b) performance of a contract, including undertaking my instructions in a given matter
- c) to comply with a legal obligation
- d) to protect the vital interests of you or another person
- e) to perform a task carried out in the public interest or in the exercise of official authority vested in me, and
- f) for the legitimate interests of you (as data subject), me (as data controller) or a third party, except where such interests are overridden by the interests, rights or freedoms of you as the data subject. The legitimate interests include:
 - (i) to enable me to provide legal services, advice and representation
 - (ii) to enable me to act as an arbitrator or part-time judge
 - (iii) for conflict-checking
 - (iv) for use in the defence of potential complaints, legal proceedings or fee disputes
 - (v) to comply with regulatory and legal obligations
 - (vi) for keeping anti-money laundering records
 - (vii) to assist in training pupils and mini-pupils
 - (viii) for exercising a right to a lien
 - (ix) where the data subject is a client, in order to maintain that client relationship
 - (x) for record keeping and administrative purposes
 - (xi) to investigate and address your concerns
 - (xii) to ensure network and information security, and
 - (xiii) to prevent fraud.
- 7. I do not use automated decision-making in the processing of your personal data.

Types of personal data

- 8. I collect and process both personal data and special categories of personal data as defined in the General Data Protection Regulation (GDPR), including, but not limited to the following, and in each case these personal data are processed in accordance with this Privacy Policy:
 - a) names
 - b) dates of birth
 - c) contacts details, including
 - postal address
 - email address
 - phone number
 - others (such as WhatsApp)
 - d) education, training & qualifications
 - e) physical or mental health issues
 - f) personal & family relations & relationships (including sexual relationships)
 - g) lifestyle & social circumstances
 - h) racial or ethnic origin

- i) religious beliefs & affiliations
- j) political opinions & affiliations
- k) institutional & organisational memberships
- l) employment history
- m) bank details
- n) financial details
- o) business relations
- p) goods & services acquired or provided
- q) criminal charges, convictions & sentences
- r) allegations made against you.

Recipients of personal data

- 9. I may share your personal data with:
 - a) courts and other tribunals including arbitral tribunals
 - b) barristers, solicitors and other legal professionals
 - c) pupils, mini-pupils and work experience students
 - d) lay and professional clients
 - e) witnesses and potential witnesses, including expert witnesses
 - f) clerks and chambers' support staff and administrators
 - g) my regulatory or legal advisors in the event of a dispute or other legal matter
 - h) ombudsman and regulatory authorities
 - i) current, past or prospective employers
 - i) education and examining bodies
 - k) professional advisers and trade bodies, and
 - 1) third parties:
 - (i) where I ask you and you consent to the sharing
 - (ii) if carrying out a legal or regulatory duty
 - (iii) if it is necessary to do so to enforce our contractual rights
 - (iv) to lawfully assist the police or security services with the prevention and detection of crime or terrorist activity
 - (v) where such disclosure is necessary to protect the safety or security of any persons, and/or
 - (vi) otherwise as permitted under applicable law.

Transfers to third countries and international organisations

- 10. I may transfer personal data to the any countries worldwide, including countries which have no adequacy decision of the EU Commission. The transfers to third countries with inadequate protection will be undertaken only:
 - a) for the purpose of performing a contract with you and/or providing services to you and / or performing a contract concluded in your interests:
 - b) because the transfer is necessary for the establishment, exercise or defence of legal claims; and/or
 - c) to protect the vital interests of you or a third party.

11. Any mobile device that I use, such as tablets and laptops, are password protected to protect all content, including any personal data as well as confidential and privileged information.

Data retention

- 12. My normal retention period is 15 years, after which I shall review the personal data I hold. My Retention and Disposal Policy (copy available on request) details in full how long I hold data for and how I dispose of it when it no longer needs to be held. I retain your personal data while you remain a client unless you ask me to delete it. I will delete or anonymise your information at your request unless:
 - a) there is or may be an unresolved issue, such as a claim or dispute;
 - b) I am legally required not to; or
 - c) there are overriding legitimate business interests, including but not limited to fraud prevention and protecting clients' safety and security.

Your rights

13. The GDPR gives you specific rights in relation to your personal data. For example, you have to be informed about the personal data I hold and what I use them for; you can ask for a copy of the personal data I hold about you; you can ask me to correct any inaccuracies with the personal data I hold; you can ask me to stop sending you direct mail, or emails, or in some circumstances ask me to stop processing your personal data. Finally, if I do something irregular or improper with your personal data you can seek compensation for any distress you are caused or loss you have incurred. You can find out more information from the ICO's website:

http://ico.org.uk/for_the_public/personal_information

The ICO is the organisation to which you can complain if you are unhappy with how I dealt with you.

- 14. In particular, you have the right to make a request to:
 - a) access to your personal data;
 - b) correct or update your personal data;
 - c) restrict the processing of your personal data; or
 - d) object to the processing of your personal data.
- 15. If you provide consent for me to process your personal data, you have the right to withdraw that consent at any time. This will not affect the lawfulness of processing based on consent before its withdrawal. This will also not affect the lawfulness of processing your personal data under another applicable Lawful Basis listed at clause 6 above.

Cookies

- 16. Cookies are small text files that are stored on your browser or device by websites, apps, online media, and advertisements. The Chambers website may use cookies and access certain cookies on your computer to:
 - a) improve your experience of using the website;
 - b) improve the range of services; and
 - c) recognise and count the number of visitors and to see how visitors move around our website when they are using it.

Updates to Privacy Policy

17. I will occasionally update my Privacy Policy and will publish the updated Policy on my website profile.